

Developing Communication Skills

Nonverbal Communication

Activity A

Name _____

Section 5:1

Date _____ Period _____

In the space provided, answer the following questions about using different forms of nonverbal communication to send messages.

1. Nonverbal communication can be described as _____

2. List three different facial expressions. Then describe the meanings they may convey to the receiver.

3. List three different body motions. Then describe the meanings they may convey to the receiver.

4. Describe two forms of touch that could be used in a job situation to provide encouragement and give a person positive feedback on completing a task. _____

5. What forms of touch would be considered unacceptable on the job or in a work environment? Explain your answer. _____

6. How can learning about nonverbal communication help you communicate more effectively?

