while Listening ance
g Response
Others
t Reflectively
to Others

nce Response Communication

stening

mmunication ng Response nunication ges

s the biggest

lly expressed.

ome

most difficult

most difficult

verbal

cussed in this

e most?

ven test your

Personal Communication Concerns

To review individual communication concerns and problems.

Following is a list of 15 problems many individuals have as they try to communicate effectively. Read rank your top five individual concerns from 1 to 5, with 1 being your top choice.

- A loften speak before I really think.
- B. I usually speak rather than really listen to others.
- c I feel that I am shy.
- D. I let others do most of the talking.
- E I would rather communicate in writing rather than speaking face-to-face.
- F. People tell me that I speak too fast.
- at often misunderstand what people say to me.
- H. People often misinterpret what I say.
- L When talking, I gesture more than others.
- I I often interrupt others while they are talking.
- K I feel uncomfortable looking into someone's eyes when talking.
- L When meeting others, I tend to get very nervous.
- M. I have trouble when speaking to people in authority positions.
- N I feel that others lose interest in what I am saying.
 - 0. I often find myself playing games with others instead of expressing how I really feel.

Discussion

- List your top 5 communication concerns and share them with a small group of 4 or 5 classmates.
- Mat steps can you take to begin working on these concerns?
- What suggestions can the group give you for working on your personal concerns?

from Communication Research Associates (2005). Communicate! A Workbook for Interpersonal Communication. Dubuque, Iowa: