

**Section 6-1**

# Quiz

*Write the letter of the correct answer in the space provided.*

- |  |                     |
|--|---------------------|
| _____ 1. communication that holds back the speaker's true feelings         | a. aggressive       |
| _____ 2. communication that expresses feelings in a respectful way         | b. active listening |
| _____ 3. communication that includes threatening or disrespectful messages | c. passive          |
|  | d. assertive        |

*Decide whether each statement is true or false. Write true or false in the space provided.*

- \_\_\_\_\_ 4. "I" messages usually put the listener on the defensive.
- \_\_\_\_\_ 5. Showing interest, asking questions, and nodding your head are all active-listening skills.
- \_\_\_\_\_ 6. In every culture, people expect you to make eye contact during a conversation.
- \_\_\_\_\_ 7. Cooperation requires mutual trust.
- \_\_\_\_\_ 8. Body language usually conveys the speaker's true feelings.
- \_\_\_\_\_ 9. You should compromise in every situation.
- \_\_\_\_\_ 10. Compromise involves giving up something to reach an agreement.